

THE JASMINE ALERT SYSTEM USER GUIDE



FIGHT VIOLENCE AGAINST
SEX WORKERS

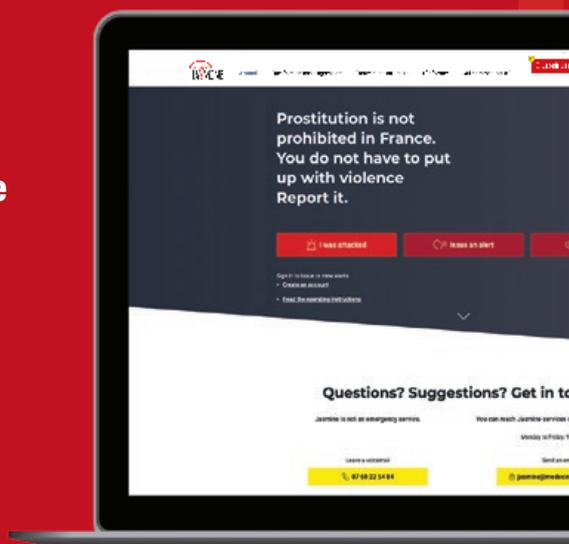


The Jasmine website provides information about health, rights and self-defence techniques. It also allows you to find a near-by support organisation quickly and easily, to warn other users across France about dangerous clients and to alert your colleagues.

All sex workers in France are welcome on our website.

Most of our tools are freely available and without registration.

You do however need to sign up and be sponsored by a colleague to access the information about dangerous clients. This allows us to ensure that ill-intentioned people cannot access this information.



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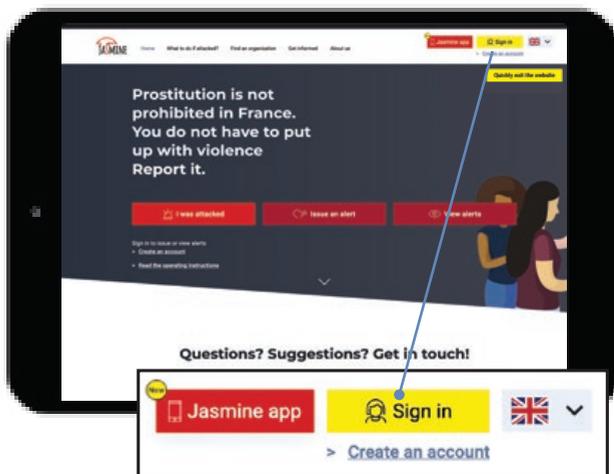


TUTORIAL 1

You need to create a user account to access Jasmine alerts or download the Jasmine app.

HOW TO CREATE A USER ACCOUNT

- 1 Go to www.projet-jasmine.org and click on **Create an account**.



- 2 You will need to enter at least the following information in the **Create an account** section:

- **User ID**: you can use a pseudonym.
- **Contact 1**: enter your email address or phone number.

You don't have to complete the **Name**, **Date of birth** and **Your contact 2** fields. These are for information only.



3 To complete your registration, you must:

- Enter the email of the person sponsoring you or the sponsoring code you received by text message.
- Create a password: this must be at least 8 characters long.
- Read and accept the general terms and conditions. You will find these general terms and conditions at the bottom of the Jasmine homepage.

The screenshot shows a registration form titled "Create an account". Below the title is a brief description: "Register to receive alerts about potentially dangerous people and to verify an email, telephone number or licence plate number, or to report an attack." A red instruction line reads: "To register, you must provide a sponsorship code or the email address of a registered sex worker or partner organisation". The form contains four input fields: "Work name *" with placeholder "Enter your user ID/pseudonym", "Your contact 1 (telephone or email) *" with placeholder "Enter the email/telephone of your sponsor", "Email address or sponsorship code *" with placeholder "Type your code", and "Password *" with placeholder ".....". There are also "Confirm password *" and a question mark icon in a blue circle.

4 Remember your **username** and your **password**. You will need them to be able to sign in.

5 Click on **Create my account** to complete your registration. You will receive a confirmation email or text message as soon as the person sponsoring you confirms your registration.

6 Once you have created your account, simply click on **Sign in** to connect. Enter your **username** and **password** in the **I already have an account** section.

The screenshot shows a sign-in form titled "I already have an account". Below the title is the text: "Sign in to access full information on potentially dangerous people." There are two input fields: "Username" and "Password". Below the password field is a link: "> I forgot my password". At the bottom is a yellow "Sign in" button.

TUTORIAL 2

You need to create a user account and be sponsored by someone in order to access Jasmine website alerts.

HOW DO I SPONSOR A SEX WORKER (SW)?

This verification process allows us to make sure that this information cannot be used by people who want to cause trouble and to protect all of the personal data collected via this website.

If you are a sex worker or partner organisation and you have a Jasmine website account, you can sponsor a sex worker, which will allow them to use the alert system.

There are two ways of doing so:

- 1** Give the person you want to sponsor the email address you used to sign up for your **www.projet-jasmine.org** account.
- 2** If you don't have an email address or don't wish to share your email address you can also generate a **sponsorship code**.

Create an account

Register to receive alerts about potentially dangerous people and to verify an email, telephone number or licence plate number, or to report an attack.

To register, you must provide a sponsorship code or the email address of a registered sex worker or partner organisation

Work name *

Enter your ID

Your contact 1 (telephone or email) *

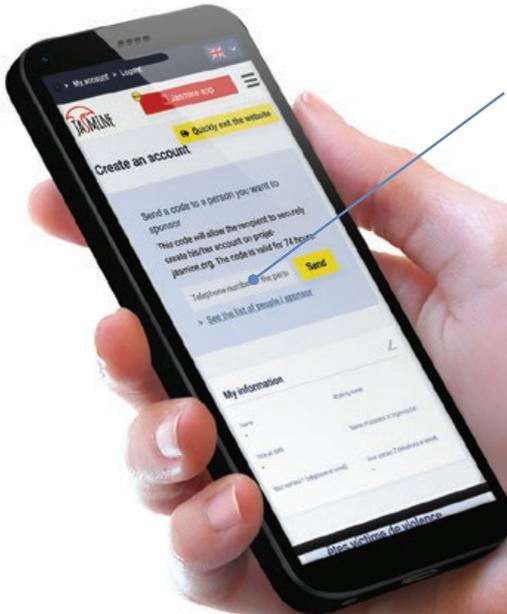
Enter your contact detail

Enter an email address or a sponsorship code (received by text message) in this field.

.....

.....

- 3 To generate your sponsorship code, simply sign into your account under the **Sign in section** of the projet-jasmine.org website, and enter the phone number of the SW you wish to recommend in the **Send a code to the person you want to sponsor** field.



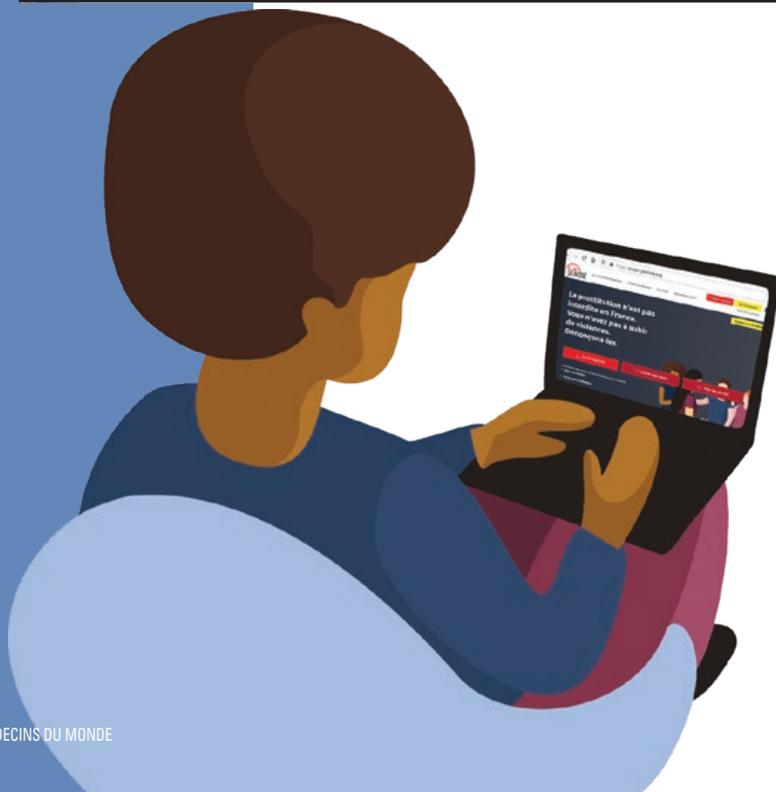
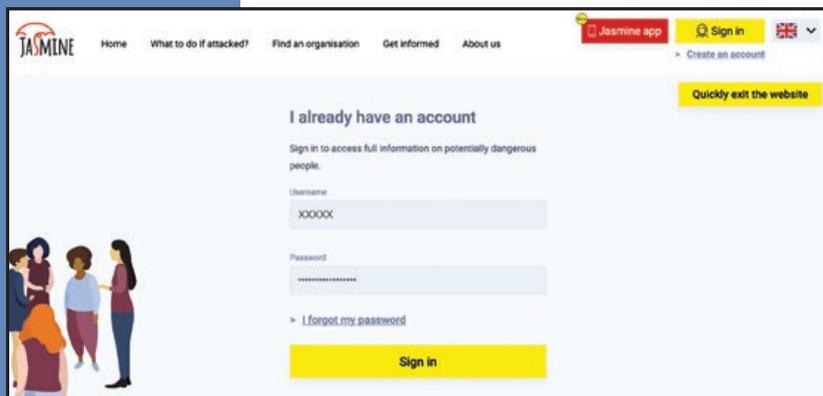
Enter the phone number of the person you wish to sponsor in this field.

- 4 They will receive a sponsorship code by text message and will be able to use it to complete their registration.

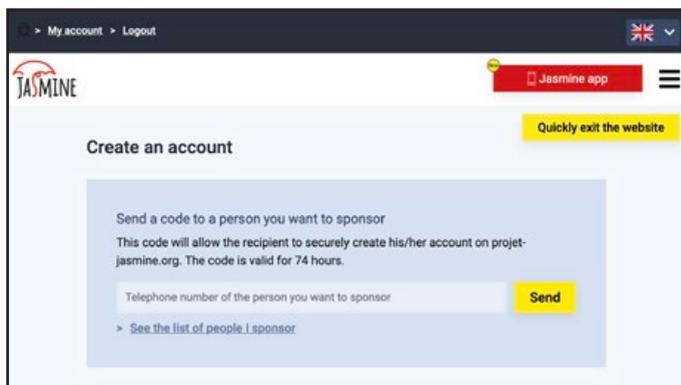
TUTORIAL 3

MANAGING MY JASMINE ACCOUNT

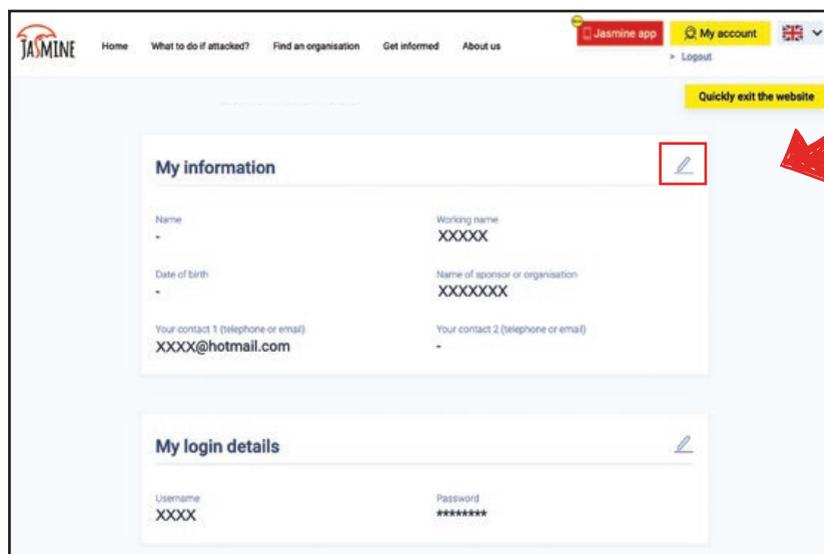
- 1 Go to the Jasmine website homepage and click on **Sign in**, which will allow you to access your user information.



- 2 You can create a recommendation code in the **Create an account** section.



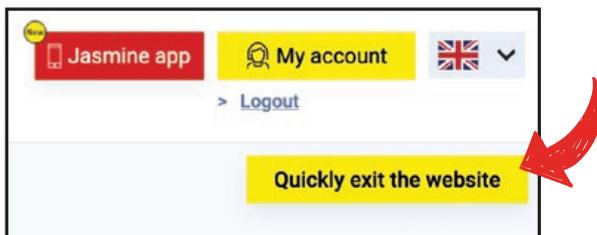
- 3 This is also where you can view the list of people who you have sponsored and confirm their Jasmine website registration by clicking on **See The list of people I sponsor**. You can view the contact details you submitted to the Jasmine team and update them by clicking on the icon at the top right of the page.



HOW DO I REPORT AN ASSAILANT?

1 Sign into the Jasmine website to report an assailant or an aggressive client. You cannot report a phone number via the app.

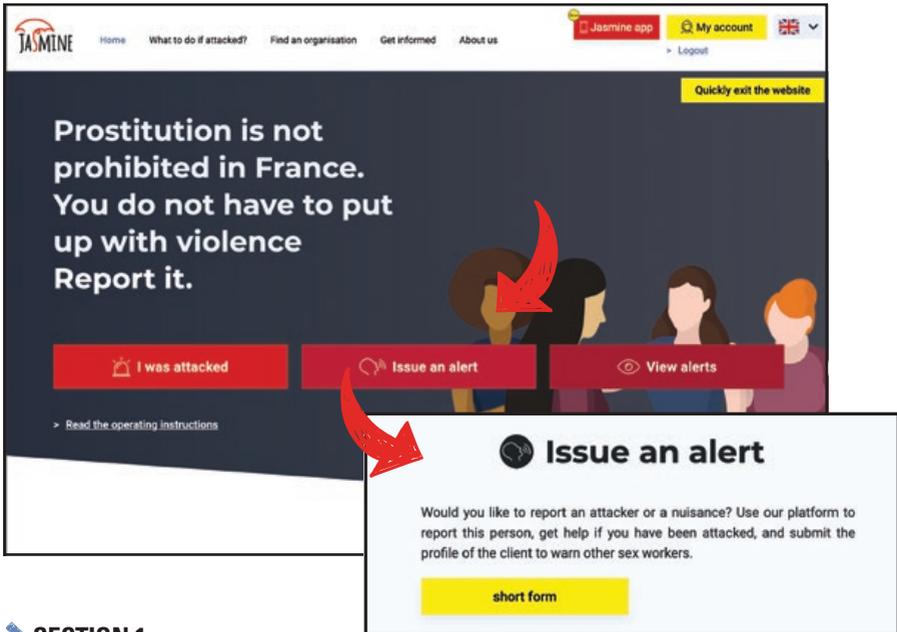
2 Before filling in the form, remember you can always quickly exit the website to protect your safety at any time by clicking on **Quickly exit the website** at the top right of your screen. This will redirect you to your default browser homepage.



3 Back on the Jasmine homepage, click on **Issue an alert**. This feature is only available to registered Jasmine users.

Have a look at **Tutorial 1** if you need to create your account.

4 Once you are in the **Issue an alert** section, click on the yellow **Short form** button. It has 3 sections. None of these sections is compulsory. All of the information you provide is optional.



➤ SECTION 1 :

- Please provide a short description of the situation: what and where did it happen? It's best to be as precise as you can about the location, but you can simply name your town/city.
- Complete the description of what happened by selecting the type of event or aggression or by filling in the **Describe the attack in detail** field.

➤ SECTION 2 :

- Share the client/aggressor's pseudonym and contact details: enter their phone number or phone numbers and email address(es) if they have several.
- You can also give a description of the aggressor/client.

➤ SECTION 3 :

- Enter your contact details if you would like someone to get back to you and help you.
- Select the **I give my consent for this report to be shared...** tick box. You must select

this tick box to save your alert and share it in the Jasmine alert system.

- Decide whether or not you want to tick the **I give my consent for this report to be transferred...** tick box. If you do select it you will be redirected to a partner organisation working in the area where the incident took place.

5 Click on **Submit my alert!** Your alert will be processed by the Jasmine team and will be published on the site within 48 hours.

REMEMBER This alert is not a statement to the police. If you wish to file a police report you need to tick: **I agree that this alert can be sent to a partner association so that I can receive support, or contact the Jasmine team directly on +33 (0)7 60 22 54 84.**

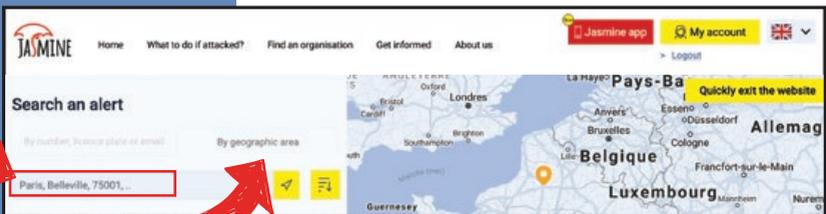
TUTORIAL 5

HOW DO I CHECK JASMINE ALERTS?

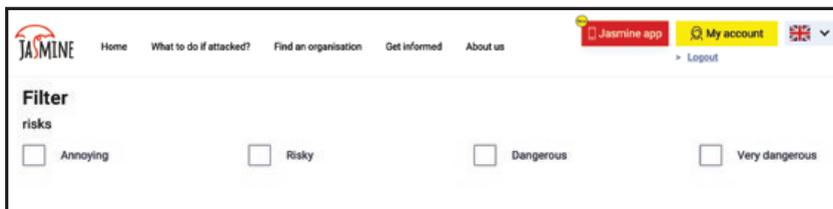
- 1** First create your Jasmine account on the www.projet-jasmine.org website.
- 2** Once you're on the homepage, click on the red **View alert** button, then sign in with your user ID and password.
- 3** Once you are in the **View alert** section, you will see two search options:
 - By **phone number, license plate or email**. Simply enter the relevant details in the blue search bar.



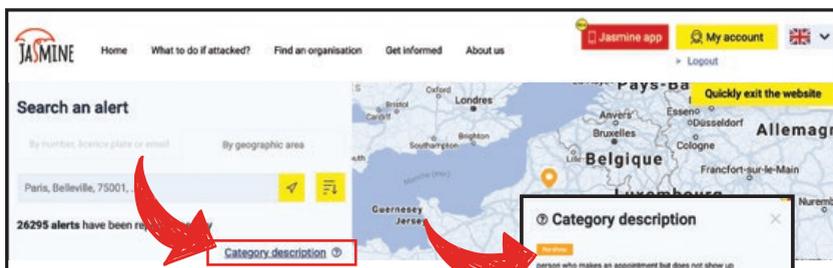
- By **geographic area**. To see the alerts listed near you, select **By geographic area**, then click on the yellow arrow to the right of the search bar.



- 4** Filters are provided to allow you to sort the search results. Click on the yellow icon on the top right of the search bar. Select the boxes according to the level of danger reported:



- 5** If you are unfamiliar with the labels assigned to the different categories of alert reported, you will find a description of each category, from least violent to most violent, under the search bar, under **Category description**.



- 6** Once you have entered a telephone number, registration plate or city, and applied any desired filters, click on the alerts listed to receive information about the kind of aggression, aggressor profile, physical description and contact details.

- 7** Remember that to guarantee your safety, you can always quickly exit the website to protect your safety at any time by clicking on **Quickly exit the website** at the top right of your screen. This will redirect you to your default browser homepage.



TUTORIAL 6

HOW DO I FIND A SUPPORT ORGANISATION?

1 You don't need a Jasmine account to find a support organisation.

2 Two buttons on the homepage take you to our directory of support organisations:

➤ Click on **Find an organisation** in the menu bar at the top of the page to the right of the logo.



➤ Or scroll down to the bottom of the homepage.



3 Enter your town/city in the blue search bar to find your nearest organisations. You can also use geolocation to find the nearest organisation.



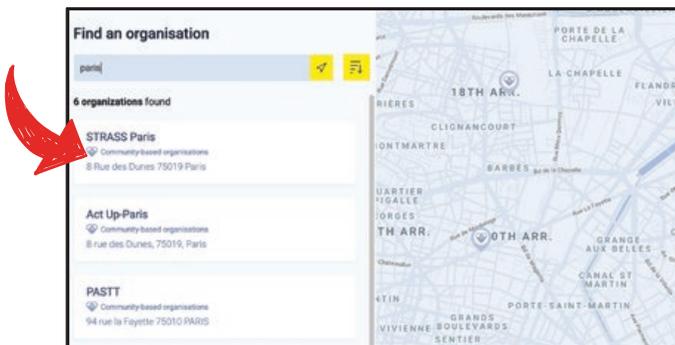
4 If you're looking for an organisation that supports a particular need, you can also filter your search by clicking on the other yellow square. 

The organisations are divided into three broad categories: **Non-profit organisations**, **Health**, and **Your rights**, and divided into sub-categories according to their specific focus.

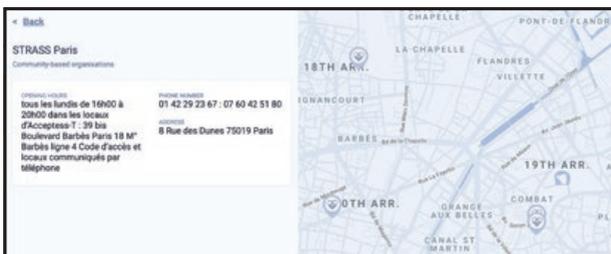
Filter by

<input type="checkbox"/> Non-profit organisations	<input type="checkbox"/> Health	<input type="checkbox"/> Your rights
<input type="checkbox"/> Community-based organisations	<input type="checkbox"/> Emergency Rooms	<input type="checkbox"/> Victim support organisations
<input type="checkbox"/> Non community based allied organisations	<input type="checkbox"/> Screening centres	<input type="checkbox"/> Gendarmeries Nationales
<input type="checkbox"/> Unverified organisations	<input type="checkbox"/> Family planning	<input type="checkbox"/> Police stations

This allows you to search all of the right organisations near you or to search specifically for victim support organisations.



5 Click on your nearest organisation and access the information you want to find. For example, if you're looking for a community organisation like STRASS (the French Union of Sex Workers), it will show their opening hours and emergency contact details, as well as their Paris office address and phone number.

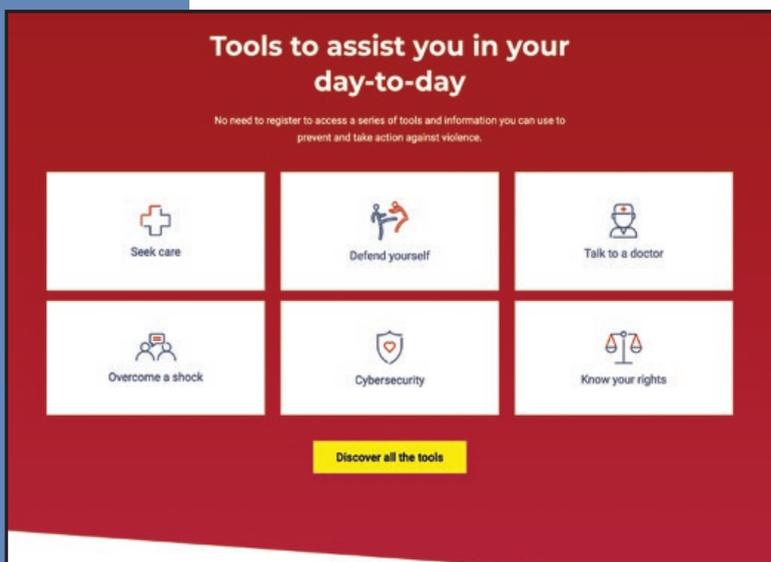


TUTORIAL 7

HOW DO I ACCESS INFORMATION ABOUT MY RIGHTS?

1 Our homepage gives you two ways to access information about your rights after an assault:

- Click on **I was attacked** on the homepage.
- At the top of the homepage, in the menu bar, click on **Get informed**.
- You can also scroll down the homepage and click on the boxes that match your needs: **Seek care**, **Defend yourself**, etc.

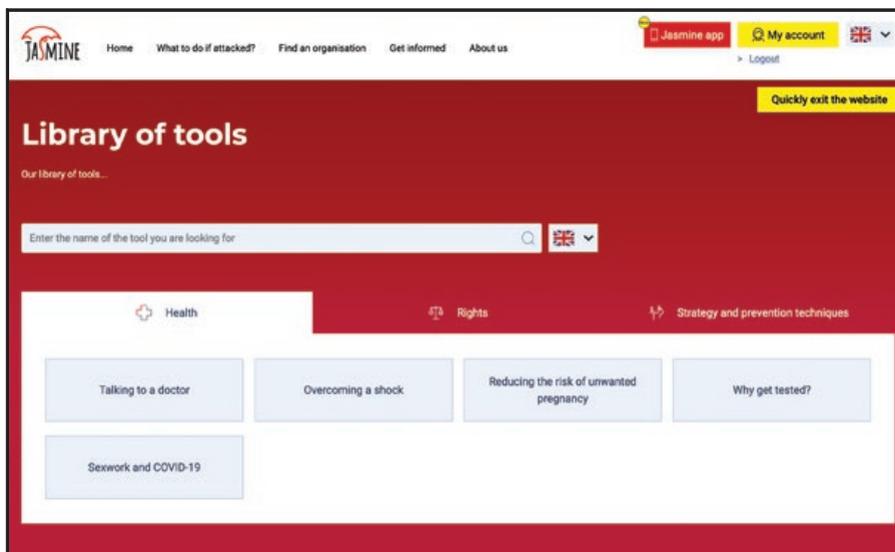


2 The resources available are divided into three main categories: **Health, Rights and Strategy and prevention techniques**.

3 Remember that, to guarantee your safety, you can always quickly exit the website to protect your safety at any time by clicking on **Quickly exit the website** at the top right of your screen. This will redirect you to your default browser homepage.

4 The **HEALTH TAB** is divided into 5 subjects:

- **Talking to a doctor**, is a questionnaire for you to complete in your mother tongue, which will be translated into French to help you talk to a doctor.
- **Getting tested**, explains the importance of testing and informs you of the organisations working with the STDs that might affect you.
- **Overcoming a shock**, includes a video to help you understand the symptoms related to a shock or traumatic event.
- **Sexwork and Covid-19**, which includes a video and tells you about the health precautions to take as a sex worker, to reduce the risks while working and at home.
- **Reducing the risk of unwanted pregnancies**, gives you the information you need about the different types of contraception available before or after sex, as well as your abortion options.



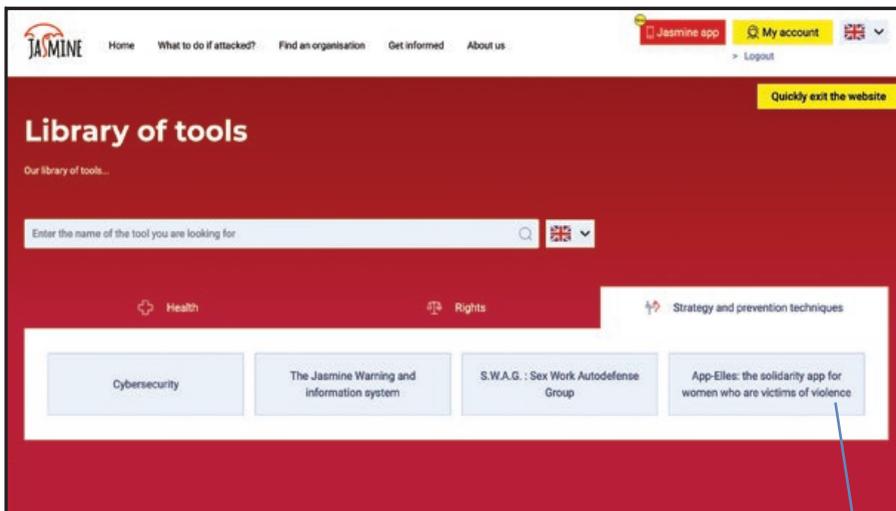
5 The RIGHTS TAB is divided into 4 categories:

- **If you are attacked** – This section includes a video and explains how to protect yourself after a violent situation.
- **Your rights when facing the police** – This section includes a video and sets out your rights when dealing with the police. It also teaches you how to react when faced with illegal police actions.
- **Sexual violence, rape, harassment...: legal definitions** – This section lists the legal definitions of acts of violence: rape, sexual assault, harassment, threats, blackmail, etc.
- **Reporting criminal behavior** – This section includes a video and explains the steps you need to take to report criminal behaviour to the police.

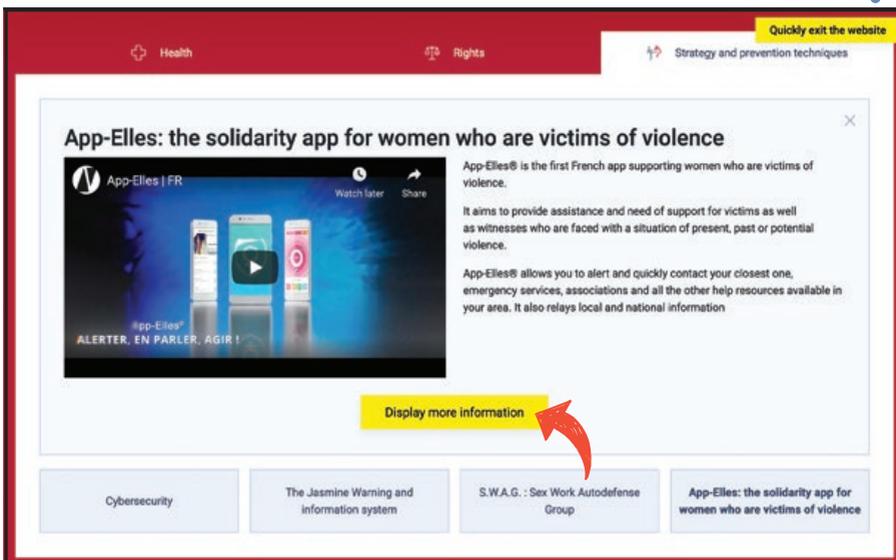
6 THE STRATEGY AND PREVENTION TECHNIQUES TAB is divided into 4 categories:

- **Cybersecurity** – This section includes a video and reminds you of your rights and professional risks online.
- **SWAG - Sex Work Autodefense Group** – This section includes a video and explains the SWAG self-defence method, developed by sex workers for sex workers since 2015.
- **The Jasmine warning and information system** – This section includes a video and explains the Jasmine alert and information system, which was developed to support you and to help fight violence against sex workers.
- **App-Elles, the app for women and girls who are victims of violence** – This section includes a video and introduces you to App-Elles, the first French app for women and girls who are victims of violence.

7 You will see a brief summary of the page contents in each sub category.



8 You can click on the yellow **Display more information** button to find out more. This will give you more detailed information about your questions.



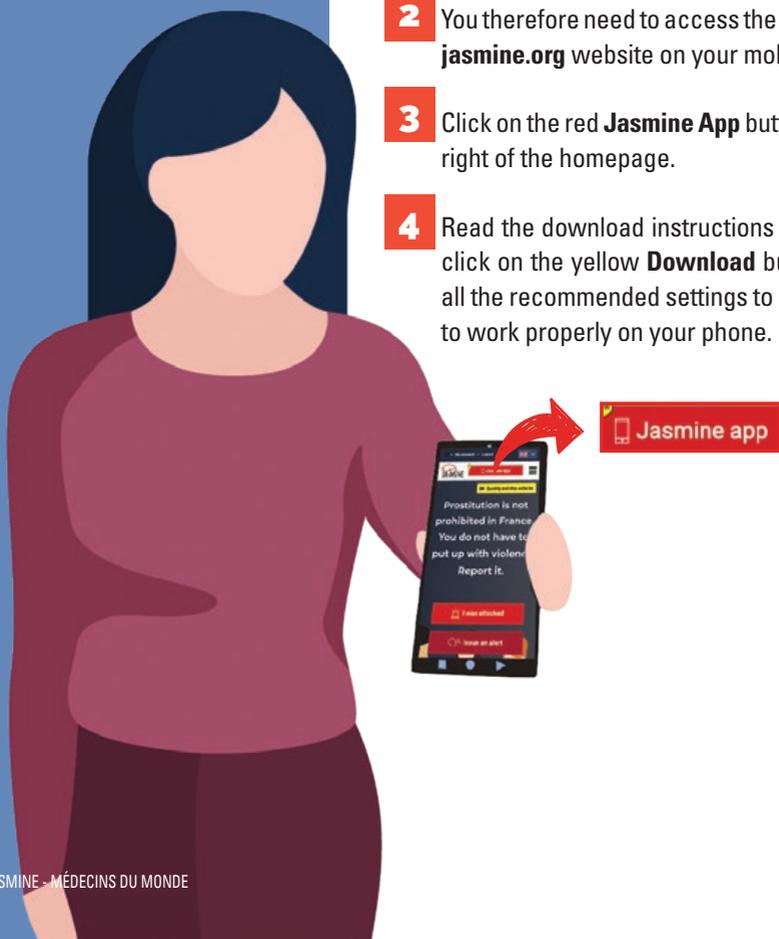
TUTORIAL 8

The app is only available for Android and is not available on iPhones yet.

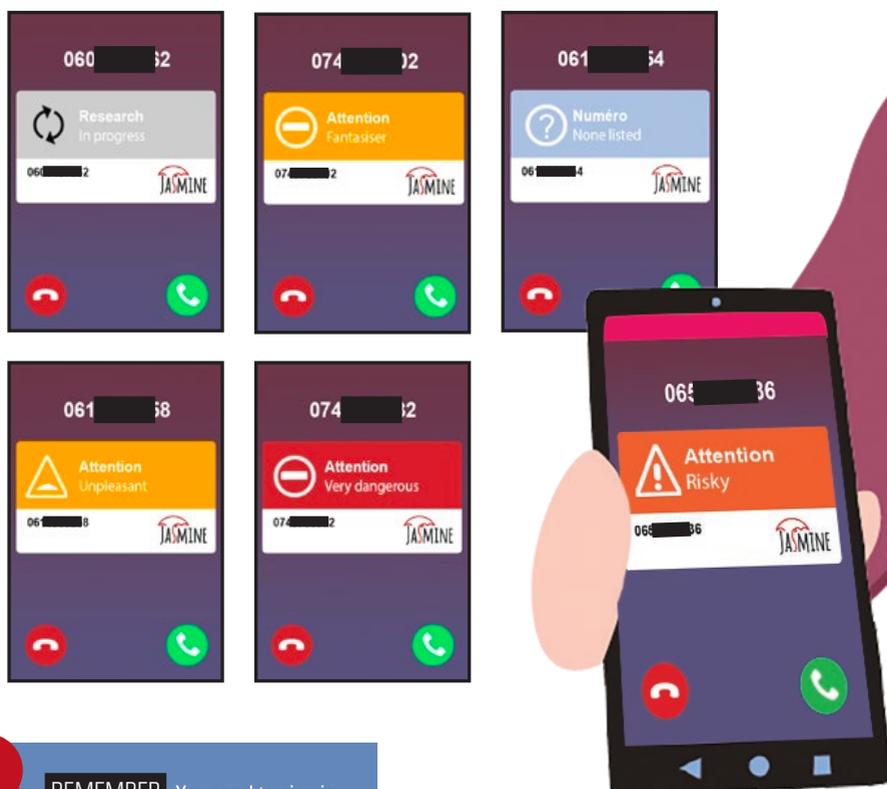
HOW DO I USE THE JASMINE APP?

The Jasmine app allows you to check the phone number of the person calling you in real time: an alert message will be automatically displayed on your screen to warn you whether or not the number has been reported as: **Very Dangerous, Dangerous, Risky, Unpleasant, Fantasiser, Difficult Meeting.**

- 1** The app can only be downloaded from the Jasmine website. You must create a Jasmine account to be able to download the app from the Jasmine homepage.
- 2** You therefore need to access the **www.projet-jasmine.org** website on your mobile.
- 3** Click on the red **Jasmine App** button on the top right of the homepage.
- 4** Read the download instructions carefully and click on the yellow **Download** button. Accept all the recommended settings to allow the app to work properly on your phone.



- 5** When the app is installed, the Jasmine icon (a red umbrella) will be displayed on your phone screen.
- 6** To activate the app, click on this icon and use your Jasmine website user ID and password to log in.
- 7** Once you have signed in, the app will run automatically. The app is now active and will work as soon as you receive a call.
- 8** If you are speaking to a client whose number has been listed in the Jasmine alert system, you will receive an on-screen alert showing the level of danger reported: **Very Dangerous, Dangerous, Risky, Unpleasant, Fantasier, Difficult Meeting.**



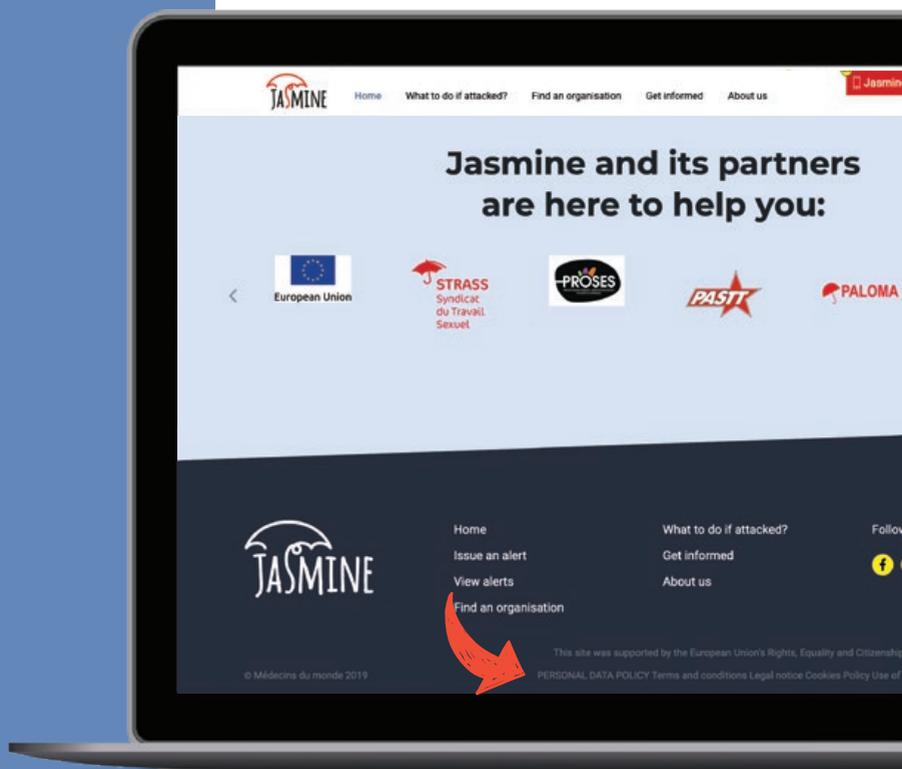
REMEMBER : You need to sign in every month for security reasons.

TUTORIAL 9

We follow a strict policy to ensure the security and confidentiality of your information and to respect the personal data protection regulations.

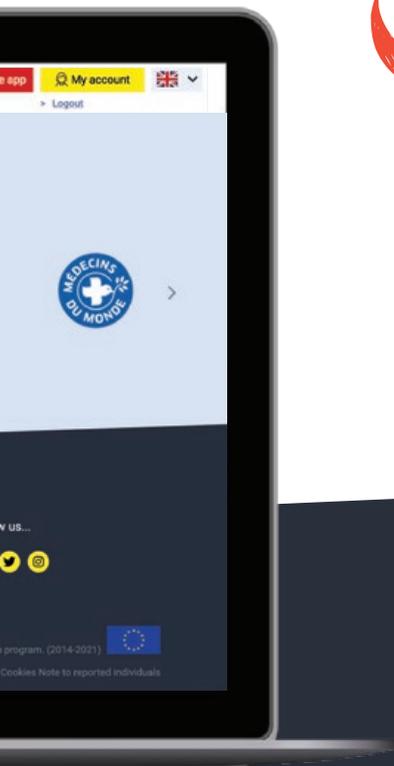
HOW DOES JASMINE USE MY PERSONAL DATA?

The Jasmine Project does not send your information to the police: the data is held on a secure server by Médecins du Monde and you can ask for your data to be sent to you (your right to access), changed, deleted or no longer used (they will be kept until their accuracy has been confirmed).

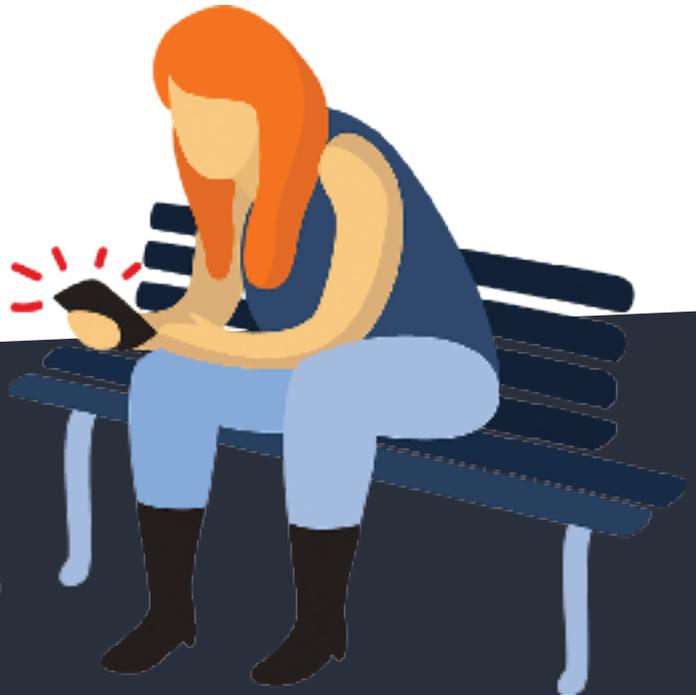


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or by phone: dpo.mdm@medecinsdumonde.net
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For more information about this, please read the
Terms and Conditions and the Personal Data Policy
available on the website when you click on **Terms
and conditions** or **Personal data policy** at the bot-
tom of the homepage.



PERSONAL DATA POLICY Terms and conditions





CONTACT

Salomé Linglet
jasmine@medecinsdumonde.net

MÉDECINS DU MONDE
15 bd de Picpus, 75012 Paris

