



National Ugly Mugs

eLearning for Practitioners 2025/26

Welcome to National Ugly Mugs' eLearning

National Ugly Mugs is the UK's largest sex worker-serving organisation, with over a decade of experience supporting sex worker victims and survivors of crime, harm and violence.

NUM has been providing community education since 2013 - at first in person, then online during the pandemic. We have now moved to an eLearning model, providing increased accessibility, flexibility and up-to-date knowledge on sex worker safety, rights and priorities.

Our eLearning is drawn from our wealth of experience working with, supporting and advocating for sex workers who have experienced harm. It is informed by research projects done mainly by sex workers, NUM's statistics, and case studies that are based on sex workers' lived experiences of harm. Our unique position of trust within the sex worker community provides valuable insights into sex workers' experiences of violence, policing, crime and justice.

Our eLearning is designed by, with and for the benefit of sex workers, so that those who work with them are able to do so in ways which minimise harm, improve support, reduce stigma and increase justice.

Our modules for practitioners

Introduction to NUM

Available by donation

Our introduction to NUM module is designed for everyone, providing an overview of NUM's services. The module covers:

- The core foundations of NUM's work
- Why NUM exists
- What services NUM provides

Visit the [NUM eLearning page](#)

How To Use NUM's Services for Practitioners

Available by donation (minimum £5)

This module discusses how to integrate NUM's services within your work as practitioners supporting sex workers. In particular, it focuses on making and disseminating reports about harmful individuals, so that these can be shared with the sex work community. The module covers:

- How to register for NUM
- How to make a NUM report and effectively share information
- How NUM reports are processed and disseminated

Additional courses will be added regularly.

If you are a sex worker-led group:

If you are a sex worker-led group, we offer our courses free of charge. We define a sex worker-led group as an organisation which meets **at least two** of the following criteria:

- At least 50% of the main decision-making body (such as the board of trustees) for the organisation are current or former sex workers
- At least 50% of the staff are current or former sex workers, and have the same contracts and working conditions as other staff in the organisation
- At least 50% of the spokespeople for the organisation are current or former sex workers

If you feel that your organisation meets these criteria, please email sales@nationaluglymugs.org. We would be delighted to talk more with you about what we can offer.

We look forward to hearing from you soon!